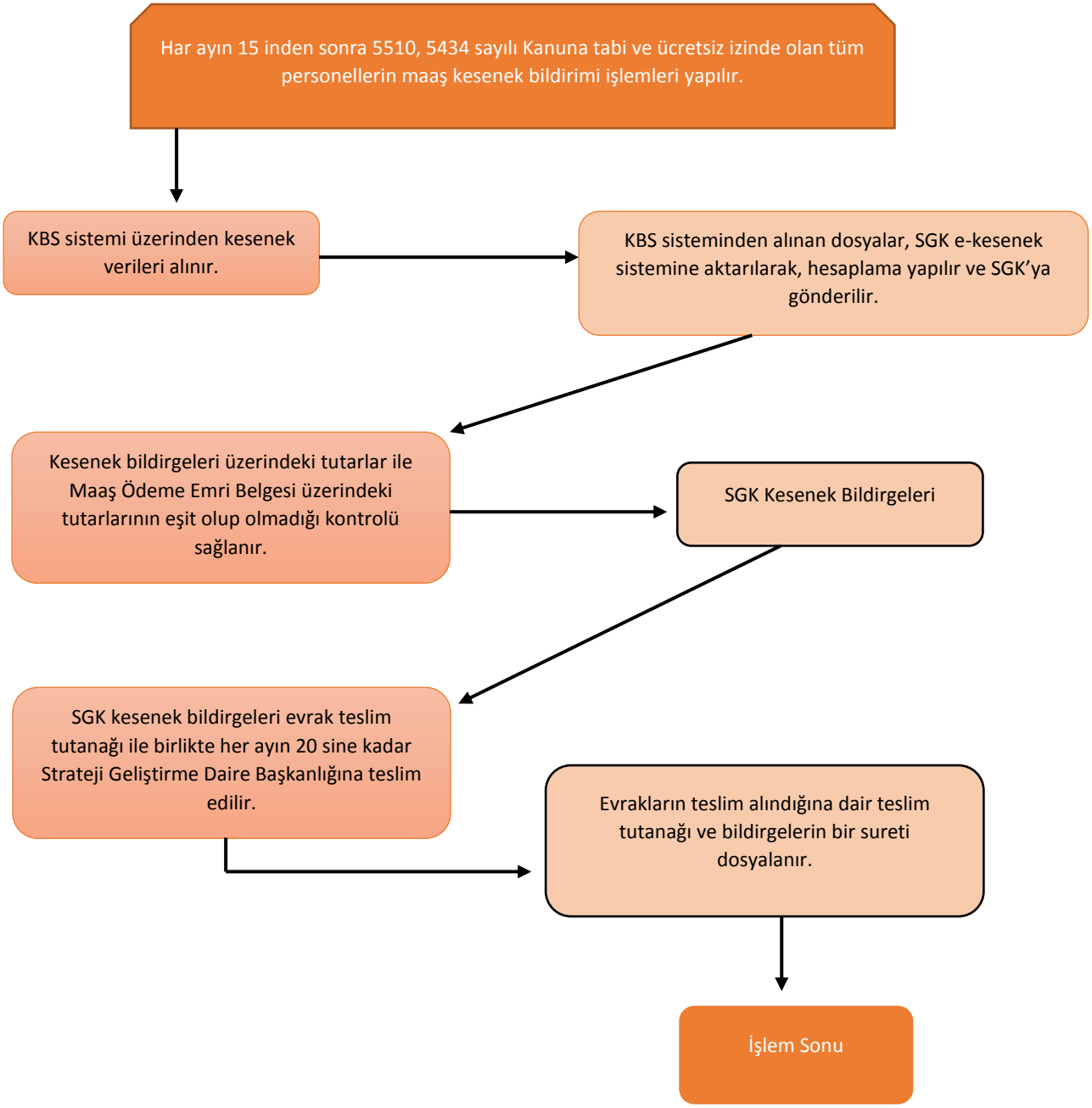KESENEK BİLDİRİMİ SÜREÇ AKIŞ ŞEMASI